



GOODIES COCKTAILS TERMS AND CONDITIONS

Please make sure you familiarise yourself with our Terms and Conditions. These are to ensure that the interests of both you and our staff are looked after at all times.

SECURING A BOOKING

To secure your dates, we require:

- All requested details in regards to location, contact person, staff contact, etc.
- Full payment must be made to confirm the booking. We do not accept cash payments.
- A minimum of 2 weeks (14 days) notice before your desired service date.

PAYMENT

- Our services can not be confirmed without the 50% deposit payment being received at least 14 days before the event date.
- The full payment amount must be paid within 48 hours of the event date and time. If not received within 48 hours, we are within our rights to cancel your event.
- Payment must be made in one amount, by one person, and not in multiple transactions by different guests.
- Events requested on a peak date, i.e. NYE, public holidays, etc. may be quoted with a surcharge or require a minimum number of guests so that we can guarantee staffing.

EVENT DETAILS

- It is your responsibility to notify us of any increases in party numbers at least 48 hours in advance to ensure appropriate staffing and provisions.
- We do not take responsibility for incorrect details being provided to us regarding the venue and number of guests. Please check if all confirmed details are accurate. It is the responsibility of the event organiser to provide ALL REQUIRED information as stated in the booking form, we will not be responsible for following up incomplete event details.
- If you are hosting your party at a private venue that is not your own residence, you must notify the owners of said venue that we will be attending the premises.
- It is your responsibility to ensure that there is adequate site access for the trailer. Refunds will not be issued for site access restrictions.

MINORS

If you have hired our trailer for an unsupervised private event or dry hire, it is your responsibility to ensure the safety of any guests under the legal drinking age of 18. Goodies Cocktails will not sell our services to any persons under the age of 18 and will not be liable for secondary supply to minors.

RESPECTFUL BEHAVIOUR

- Hirers and guests must always remain respectful. Should staff feel they are in a compromising, unsafe or illegal situation, they will leave the event immediately and no refunds will be issued.
- Have fun, but please drink responsibly.
- Our staff have the right under the Responsible Service of Alcohol Act to refuse service to anyone showing signs of intoxication or narcotics abuse.
- Hirers and event guests are prohibited from touching or attempting to change the kegs or unlock/move the trailer. This can result in an automatic forfeiture of the hire bond.

DIETARY REQUIREMENTS AND ALLERGIES

Goodies Cocktails beverages may contain gluten, dairy, nuts or grains and often contain fruit. By signing this document you acknowledge your responsibility to notify Goodies Cocktails of your guests allergies before the event date. If you choose not to notify Goodies Cocktails, it is your responsibility to ensure guests with severe and/or life threatening allergies do not consume our beverages.



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DATE & TIME CHANGES

- No changes can be considered inside of 48 hours prior to the event taking place.
- At least 7 days' notice is required for date and time changes, which is subject to availability. If we do not have any availability, then you will need to keep your existing date and time or cancel. This will result in forfeiting your deposit.

CANCELLATIONS

- Bookings can be cancelled at no charge 30 days before the event date.
- We do not offer refunds for cancellations less than 30 days before the event date.
- Booking times can not be changed within 7 days of the event date. Any other booking changes are subject to availability.

Should we, due to unforeseen circumstances, have to cancel your event, you will be offered an alternative time or a full refund.

Goodies Cocktails are available via email at hi@goodiescocktails.com.au, should you have any questions.

DECLARATION

[print name]

I, _____ agree the the above Terms and Conditions and understand my responsibilities as the hirer.

Signature

Date